

20 Year Limited Abrasive Wear Warranty on Karastan Carpets

Most Karastan carpets are covered under a five (5) year limited wear warranty provided by the fiber producer. This Karastan carpet is warranted by Karastan for an additional full fifteen (15) years. This warranty extends beyond the expiration date of the fiber producer's five (5) year limited wear warranty against pile abrasion wear in excess of 10% when the carpet is properly installed and maintained. Pile abrasion wear will be determined by an authorized Karastan inspector. Conditions such as matting, packing, or crushing which are maintenance and installation related and beyond the control of the manufacturer are explicitly excluded from this warranty. **Pile abrasion wear is the loss of fibers from the pile surface of the carpet. This does not include tears, pulls, cuts, spills, soiling, burns, pet damage due to improper cleaning or other unreasonable use.*

This warranty extends only to the original purchaser of the carpet and only to carpet used for residential, indoor purposes at owner-occupied locations. It does not cover carpet installed outside the United States and Canada.

This warranty does not cover damage or appearance changes on carpet installed on stairs, in bathrooms, kitchens, outdoors, or in areas subject to other elements other than ordinary foot/shoe traffic.

If, after inspection, repair or replacement of all or a portion of the affected carpet is deemed necessary, Karastan will repair or replace the affected area of the carpet. In the event that the identical carpet is not available, Karastan will provide replacement carpet of comparable quality, color and style. You may be responsible for certain carpet and labor charges associated with the replacement of any carpet. The following chart outlines the reimbursement limitation Karastan will be responsible for, as well as the limitation for reimbursement of labor charges.

Year 1 - 3	100 %*
Year 4	80 %
Year 5	70 %
Year 6	60 %
Year 7	50 %
Year 8	30 %
Year 9	20 %
Year 10 - 20	10 %

*Includes labor costs of up to \$2.50 per yd. in years 1 to 3 only.

Karastan reserves the right to require verification that the carpet is covered by this warranty, including the original receipt for the proof of purchase. If this carpet is warranted against pile abrasion wear by the fiber producer, refer to the fiber producer warranty information for applicable usage and labor allowance during the years one through five.

Incidental or consequential damages are excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. No implied warranties, including without limitation any warranties of merchantability or fitness for a particular purpose, shall extend beyond the term of this specific warranty.

For additional information regarding these warranties, please contact your authorized Karastan Dealer.